

# SCOUTS CANADA YLT

## Conflict Situations

## Leadership Conflict Resolution



### The Adventure:

You will be given situations of two people involved in a conflict. Discuss how you would solve the conflict between the two parties. There will probably be more than one way that you could solve the conflict. The different ways you could solve it may not end up with either party being totally happy. Once you have discussed how you would resolve the conflict in your group, come back together with everyone and share what the conflict was and how you thought it could be solved.

### Online Resources:

40 Workplace Scenarios



### Safety Note:

How can you ensure that this activity takes place in a "safe space" in which everyone feels free to contribute?

### Plan:

- What are some inaccuracies that can occur in communicating and how can you account for it when communicating or facing conflict?
- How would you apply past experiences and personal logic to address a problem?
- When should you turn to outside consultation in a conflict situation?
- How do you or people you know effectively resolve a conflict?
- What could be effective mediation techniques?

### Do:

- Talk it out!

### Review:

- What do you know now that you did not know before?
- How would you feel if you were one of the people involved in the situation?
- If you were one of the people part of the conflict, how do you think that your emotions would affect your ability to come up with a way to solve the situation?