



It starts with Scouts.

Conducting Visits

- Book your visit ahead
- Offer to do an activity with the youth
- Introduce yourself to and mix with all present – youth and adult
- Stay the whole meeting – don't 'breeze' in and out. It leaves the impression that they aren't worth your time
- Present yourself as the Leader's support rather than their boss
- You are there to offer helpful suggestions – don't criticize in front of the youth
- Sit with the youth, be at their level
- You're a role model – wear correct uniform (head to toe!)
- Have something to show, tell or give that will help the Leaders with their program
- If you promised to do something after the visit, make sure you follow through with it
- Call to follow up on your visit

The "DO'S" of Visits

- Be prepared for the visitation: gather some facts
- Be friendly from the start: sets a positive tone
- Listen sympathetically to problems and difficulties and help the Scouters to find solutions.
- Commend before criticizing.
- Criticize constructively
- Make any critical comment discreetly so as to avoid embarrassment.
- Use your counselling skills

The "DON'TS" of Visits

- Don't let the Scouters feel that they have to stage a review for you
- Don't breeze in and out
- Don't always show up unexpectedly
- Don't always ask the Scouter to do a job
- Don't pose as a big shot
- Don't be a SNOOPERVISOR